

Enrollment is Easy

Visit our Release of
Information Office



The staff will assist you with
enrolling in the portal



You will need to provide them with
information about you—your Date of
Birth and e-mail address



Access your e-mail for your onetime
user name, password, and
link to the Portal



Click on the link to access the
Portal



Enter your one-time user
name, password, and security
question and click Log On



Enter your new user name
and password



Explore the Portal!



Contact Us:
410/398-4000, ext. 3999
roi@uhcc.com

*Our mission is to provide safe,
high-quality health & wellness
services to the residents of
Cecil County & neighboring
communities.*



UNION HOSPITAL

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My Healthcare Record Patient Portal



**Stay Informed
Stay in Touch
Stay in Good Health**



UNION HOSPITAL

How the Portal Works for You

FAQs: You Have Questions, We Have Answers

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Available at Your Convenience

We understand that your time is valuable. The Portal makes time-consuming tasks simple... a few clicks, and you're done.

- Access health information online, versus over the phone or in person

You Choose the When and Where

Access to the Portal is on your schedule, whether at home, on vacation, or at another medical office.

- Use the Portal from anywhere using a browser
- Manage information 24X7, without waiting

Keep the Most Important People in the Loop

You can connect with your providers and keep your family informed at the same time.

- Give authorized family members access to your health information

The Patient Health Portal is an online tool that goes a step beyond simply displaying information by helping you manage your healthcare easily and securely.



Health Information

Lab Results

Visit History

Discharge Instructions

Health Summary

Allergies and Medications

Allergies and Conditions

Immunizations

Medications with Instructions

Where does my health information in the Portal come from?

All of the information in the Portal comes from your Union Hospital Electronic Health Record. This ensures that you have access to the most accurate, up-to-date information possible.

How do I log into the Portal?

To log into the Portal, visit the Patient Health Portal link on Union Hospital's website. Then, simply enter your user name and password (see enrollment information on the reverse side of this page).

Can my family access my Portal?

Yes, you can give family members, such as parents or healthcare proxies, access to your Portal. This needs to be done within your health-care facility and requires consent from you and your family member(s).

Is my information safe?

Yes. Portal passwords are encrypted and URLs are re-written so that they cannot be copied and pasted. You and authorized family members are the only ones who can access your Portal. Also, a timeout feature protects your information if you leave the Portal page open.

What if I ever have technical problems with the Portal?

There is a Contact Us section on the homepage of the Portal that allows you to submit any questions you have regarding the Portal.